Curtis Lauterbach
UX Researcher & Designer

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SKILLS

Practical Skills
A/B testing
Card sorting
Cog. walkthrough
Content strategy
Data science
Design strategy
Ethnography
Experience design
Guerilla testing
Heuristic evals
Human Factors
Info. architecture
Iterative design
Personas
Rapid prototyping
Remote testing
Research strategy
Scenarios
Sketching
Task analysis
User experience
User research
Usability testing
Wireframing

Technical Skills
Axure
Camtasia
CSS3
GIMP
HTML5
Morae
SPSS

Soft Skills
Accountable
Collaborative
Creative
Dependable
Diligent
Enthusiastic
Goal oriented
Improviser
Innovative
Knowledgeable
Organized
Self-reliant
User Advocate

EXPERIENCE

Independent Researcher: Jan 2015 – Current
Wichita, KS
- ❖ Currently conducting usability tests on professional healthcare websites.
- ❖ Compose usability reviews for Wichita State University's *Usability News*.
- ❖ Designed & tested cancer patient app.

User Experience Intern: May 2014 – Aug 2014
AJi Software (now Squared Digital), Kansas City, MO
- ❖ Designed & tested user-friendly designs & a content management system for an elementary school with client interviews, rapid prototyping with Axure, & usability testing in an Agile environment.
- ❖ Composed articles on the company blog.

Lab Supervisor: Aug 2013 – May 2014
Missouri Western State University, St. Joseph, MO
- ❖ Lead a team project evaluating a degree auditing system in an Agile environment.
- ❖ Coordinated the psychology departments experiment sign up system.
- ❖ Trained graduate students on various software programs, & assisted professors with their research.
- ❖ Adjunct professor for a professional development course which included resume workshops & mock interviews.

Graduate Research Assistant: Aug 2012 – May 2014
Missouri Western State University, St. Joseph, MO
- ❖ Designed & tested an app prototype as part of an internship with Mosaic Life Care.
- ❖ Conducted a heuristic evaluation for an outside party & presented findings/solutions.
- ❖ Assisted in developing the psychology department's website, & developed a research website.
- ❖ Managed undergraduate design projects.

Undergraduate Research Assistant: Aug 2009 – May 2012
Software Usability Research Laboratory, Wichita, KS
- ❖ Assisted in usability testing for Motorola & Nuance.
- ❖ Conducted usability testing of three companies' websites & apps.
- ❖ Managed undergraduate research projects.

EDUCATION
- ❖ **2014** M.A.S., Human Factors & Usability Testing   Missouri Western State University
- ❖ **2012** B.S., Psychology   Wichita State University

PUBLICATIONS
- ❖ Lauterbach, C.V. & Still, J.D. (2013). Implementing scenarios as an evaluation method of the patient-physician interaction in decision aids. *Proceedings of the 15th International Conference on HCI.* 8025, 232-239.
- ❖ Lauterbach, C.V. (2010). Exploring the Usability of E-Health Websites. *Usability News*, 12(2).

MEMBERSHIPS
- ❖ 2014 – Present User Experience Professionals Association (UXPA)
- ❖ 2012 – Present Association for Computing Machinery (ACM)
- ❖ 2010 – Present Human Factors & Ergonomics Society (HFES)